



General conditions

1. ARRIVAL AND DEPARTURE

ARRIVAL: **CHECK-IN** from 13.00 to 20.00, unless otherwise agreed

DEPARTURE: **CHECK-OUT** at 13.00

For pitches minimum stay is decided by the Direction according to season.

It is necessary to comply with the scheduled arrival and departure dates. In case of late arrival or early departure it is required a 50% payment for your planned and missed days

2. PRICE INCLUDES:

Daily price of pitches doesn't include person price which we will be billed as per pricelist and doesn't include Tourist Tax.

ON REQUEST (services not included in the price):

Golosa breakfast "international" with fresh products € 7.00 per person

Use of laundry: Washing machine available for cleaning your own linen. It can be used on request at a cost of € 6.00 per wash

Camper break, inside the camping area, after check-out time and up to 18.00 at a cost of € 12.00. The service will be feasible, if there are still openings and enough space and it is carried out to the discretion of the management, **not in high season.**

In High Season the camping area is run at full price also in case of one only adult presence.

3. RESERVATION CONDITIONS

Book:

- Fill in the online booking form on the website www.terraesogni.it
- Send an email to info@terraesogni.it

Communication required, at the time of booking, of the exact number of children and animals and time spent.

In case of reservation the number of the pitch will be decided and confirmed only at check in.

The booking is binding after getting the confirmation of offer, copy credit card.

It is not possible to transfer the reservation to a third-party without the authorization by the direction.

4. CANCELLATION CONDITIONS

The guests who do not give us a written communication to cancel the stay within 4 days from the arrival cannot have a refund and they are charged 50% of the total payment on credit card.

In case of late arrival or early departure all reserved days must be paid, and no sum will be returned.

5. PAYMENTS

The payment of the balance of the holiday (net of the deposit paid at the time of booking), must be made **THE DAY BEFORE THE DEPARTURE**, or **THE DAY OF ARRIVAL if it is a weekend (one night)**, at the reception that provides cash / reception from 8.00 to 20.00.

The registration formalities must always be made at the day of arrival.

The payment can be made in cash (the amount admissible by law) or by Visa and Mastercard, cartasi, Pago Bancomat.

Confirmation of the booking implies acceptance of the general terms and conditions.



Rules

1. ARRIVAL

Whoever wishes to stay on this campsite must have the correct authorization from the management. A passport or Identity Card must be supplied for every person wishing to stay. This is required by law for the purpose of registration. Persons not authorized by the management run the following risks:

- Violation of the Residence Law 614 C.P.;
- Violation of the Public Security Law;
- Violation of the trespassing Law 633 C.P.;
- Violation of the Larceny Law 624 C.P.;
- Fraud conviction.

2. MINORS

Adults are responsible for their own children's behaviour and they must respect the peace security and hygiene of the other campers.

3. PITCH NUMBER REGISTRATION

The pitch number can be chosen by the client in accordance with the management. All camping equipment including vehicles must be orderly arranged/parked within the clients own camping place. Not more than one group/tent is permitted for pitch.

4. VISITORS

The management reserves it self the right to allow daily visits and guests for short periods only (up to 1 hour) this being compatible with organizational needs. If the management finds visitors staying for prolonged periods payent according to the price list is requested. Visitors may only enter the campsite on foot and during day time. Campsite clients must ensure that their guests have entrance permission from the management and must take all responsibility for their guests once they are inside the campsite.

5. SILENCE TIMES

At all times the following bad behaviour, all games, activities and use of equipment which could cause disturbance to other holiday-makers is not allowed. In particular during silence time at day and night it is not permitted:

- To use any music stereo or similar equipment;
- To use sport equipment

6. PROHIBITED BEHAVIORS

It is forbidden:

- To throw rubbish anywhere apart from the correct containers;
- To dig holes or channel in the ground;
- To light open air fires;
- To damage the vegetation;
- To pour oil, petrol, boiling liquids or any rubbish on the ground;
- To wash car or any vehicles on the pitch;



- To wash clothes/linen/towels outside the indicated washing areas;
- To waste or use the water in improper ways;
- To use any fencing materials, wind-breaks and to tie or anchor any material to the plants and trees, to tie ropes at any height which could cause an obstacle to block traffic or be potentially dangerous.

7. SEPARATED WASTE COLLECTION

L'Agricampeggio takes particular care over separated waste collection. Throughout the resort there are recycling areas and numerous bins, which guests are kindly asked to use correctly.

Guests will also collect any organic waste produced by their pets. To avoid unpleasant problems, it is recommended to use the toilet area for our animal friends. For better information on this area, ask at Reception.

8. ANIMALS

Our animal friends must be kept on a leash during walks to ensure the safety and respect for all the guests in the camping area.

9. STORAGE OF THE LOST OBJECT

All objects found on the campsite must be handed over to the management office in accordance with Italian law.

10. RESPONSABILITY

The campsite accepts no responsibility for:

- for any possible harms/damages during late-night stroll along the camping area;
- Theft of any object or value left unattended;
- Damage to goods by other campers, natural disasters, insects, illness and any other problem. The owner of caravans and tents are responsible for the security and maintenance of their own gas and electricity connection and devices.

11. DEPARTURE

The booking is binding and the arrival/departure date is to be fulfilled/observed. On the contrary you will have to pay half (50%) of the total sum for your missed days.

Upon departure, guests are asked to leave their pitch clean and tidy.

The management reserves itself the right to expel anyone from the campsite who in anyway disregards the rules or does not allow the peaceful enjoyment of the holiday of the other campers. Those who have been expelled from the campsite cannot return unless they have the specific authorization of the campsite management.

The entrance to the campsite implies acceptance and full observance of the above state regulations which can be completed at any time with additional rules the management will consider necessary for a better service.

Thank you for your cooperation. Enjoy your holiday by AGRICAMPEGGIO TERRA E SOGNI