



# AGRICAMPEGGIO TERRA e SOGNI

via San Colombano, 16/A Bardolino (Verona)

Info: +39 327 8404808 - info@terraesogni.it - www.terraesogni.it

## General conditions

### 1. ARRIVAL AND DEPARTURE

**ARRIVAL: CHECK-IN** from 13.00 to 20.00, unless otherwise agreed

**DEPARTURE: CHECK-OUT** at 12.30

For pitches minimum stay is decided by the Direction according to season.

It is necessary to comply with the scheduled arrival and departure dates. **In case of late arrival or early departure it is required a 100% payment for your planned and missed days.**

### 2. PRICE INCLUDES:

The daily price of the pitches includes the price for 1 or 2 people. Any other people will be billed as per the price list. Is not include the tourist tax.

**ON REQUEST (services not included in the price):**

**Golosa breakfast** "international" with fresh products

**Use of laundry:** Washing machine available for cleaning your own linen. It can be used on request

**Camper break,** inside the camping area, after check-out time and up to 18.00. The service is carried out to the discretion of the management, **not in high season.**

### 3. ARRIVALS/DEPARTURE

The booking is binding and the arrival / departure date must be respected. Otherwise, you will have to pay 100% of the holiday / days not enjoyed. In case of late arrival or early departure, no sum will be refunded.

In case of late arrival or early departure all reserved days must be paid, and no sum will be returned.

Upon departure, guest are asked to leave their pitch clean and tidy.

### 4. PAYMENTS

The payment of the balance of the holiday (net of the deposit paid at the time of booking), must be made **THE DAY BEFORE THE DEPARTURE, or THE DAY OF ARRIVAL** if it is a weekend (one night), at the reception that provides cash / reception from 8.00 to 19.00.

The payment can be made in cash (the amount admissible by law) or by Visa and Mastercard, cartasi, Pago Bancomat

**The registration formalities must always be made at the day of arrival.**

### 5. RESERVATION CONDITIONS

Book:

- Fill in the online booking form on the website [www.terraesogni.it](http://www.terraesogni.it)
- Send an email to [info@terraesogni.it](mailto:info@terraesogni.it)

Communication required, at the time of booking, of the exact number of adults, of children (specifying the age), animals and time spent.

In case of reservation the number of the pitch will be decided and confirmed only at check in.

**The booking is binding after obtaining confirmation of the offer, with a copy of the credit card or payment of a deposit.**

It is not possible to transfer the reservation to a third-party without the authorization by the direction.

*Confirmation of the reservation implied acceptance of the general conditions.*



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## Rules

### 1. ARRIVAL

Whoever wishes to stay on this campsite must have the correct authorization from the management. **A passport or Identity Card must be supplied for every person wishing to stay.** This is required by law for the purpose of registration. Persons not authorized by the management run the following risks:

- **Violation of the Residence Law 614 C.P.;**
- **Violation of the Public Security Law;**
- **Violation of the trespassing Law 633 C.P.;**
- **Violation of the Larceny Law 624 C.P.;**
- **Fraud conviction.**

### 2. VISITORS

The management reserves it self the right to allow daily visits and guests for short periods only (up to 1 hour) this being compatible with organizational needs. If the management finds visitors staying for prolonged periods, payment according to the price list is requested. Visitors may only enter the campsite by walk and during day time. Campsite clients must ensure that their guests have entrance permission from the management and must take all responsibility for their guests once they are inside the campsite.

### 3. IT IS IMPORTANT RESPECT TO COMMON SPACES

The equipment used during the holidays (such as tables, chairs, lawn chairs, bicycles, barbecue...) must remain inside your camping pitch and not in the surrounding common areas, avoiding creating obstacles or dangers when passing by.

### 4. SEPARATED WASTE COLLECTION

**L'AgriCampeggio takes particular care over separated waste collection. Throughout the resort there are recycling areas and numerous bins, which guests are kindly asked to use correctly.**

**Guests will also collect any organic waste produced by their pets. To avoid unpleasant problems, it is recommended to use the toilet area for our animal friends. For better information on this area, ask at Reception.**

### 5. MINORS

Adults are responsible for their own children's behaviour and they must respect the peace security and hygiene of the other campers.

### 6. ANIMALS

Our animal friends must be kept on a leash during walks to ensure the safety and respect for all the guests in the camping area.

### 7. PITCH NUMBER REGISTRATION

The pitch number can be chosen by the client in accordance with the management. All camping equipment including vehicles must be orderly arranged/parked within the clients own camping place. Not more than one group/tent is permitted for pitch.



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## 8. SILENCE TIMES

At all times the following bad behaviour, all games, activities and use of equipment which could cause disturbance to other holiday-makers is not allowed. In particular during silence time at day and night it is not permitted:

- To use any music stereo or similar equipment;
- To use sport equipment

## 9. PROHIBITED BEHAVIORS

It is forbidden:

- **To throw rubbish anywhere apart from the correct containers;**
- **To pour oil, petrol, boiling liquids or any rubbish on the ground;**
- **To wash car or any vehicles on the pitch;**
- **To wash clothes/linen/towels outside the indicated washing areas;**
- To dig holes or channel in the ground;
- To light open air fires;
- **To damage the vegetation;**
- **To waste or use the water in improper ways;**
- **To use any fencing materials, wind-breaks and to tie or anchor any material to the plants and trees, to tie ropes at any height which could cause an obstacle to block traffic or be potentially dangerous.**
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## 10. STORAGE OF THE LOST ITEMS

All items found on the campsite must be handed over to the management office in accordance with Italian law.

## 11. RESPONSABILITY

The campsite accepts no responsibility for:

- Any possible harms/damages during late-night stroll along the camping area;
- Theft of any object or value left unattended;
- Damage to goods by other campers, natural disasters, insects, illness and any other problem. The owner of caravans and tents are responsible for the security and maintenance of their own gas and electricity connection and devices.

The management reserves itself the right to expel anyone from the campsite who in anyway disregards the rules or does not allow the peaceful enjoyment of the holiday of the other campers. Those who have been expelled from the campsite cannot return unless they have the specific authorization of the campsite management.

The entrance to the campsite implies acceptance an full observance of the above state regulations which can be completed at any time with additional rules the management will consider necessary for a better service.

Thank you for your cooperation. Enjoy your holiday by AGRICAMPEGGIO TERRA E SOGNI



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### HOURS

Arrivals	13,00 / 20,00 unless otherwise agreed
Departure	8,00 / 12,30
Silence	13,30 -15,00 / 23,00 – 8,00
Visitors	10,00 / 20,00
Reception	8,00 / 20,00
Swimmingpool	9,30 / 13,30 – 15,00 / 19,00
Market Km 0	8,00 / 20,00